

#UKPHC19

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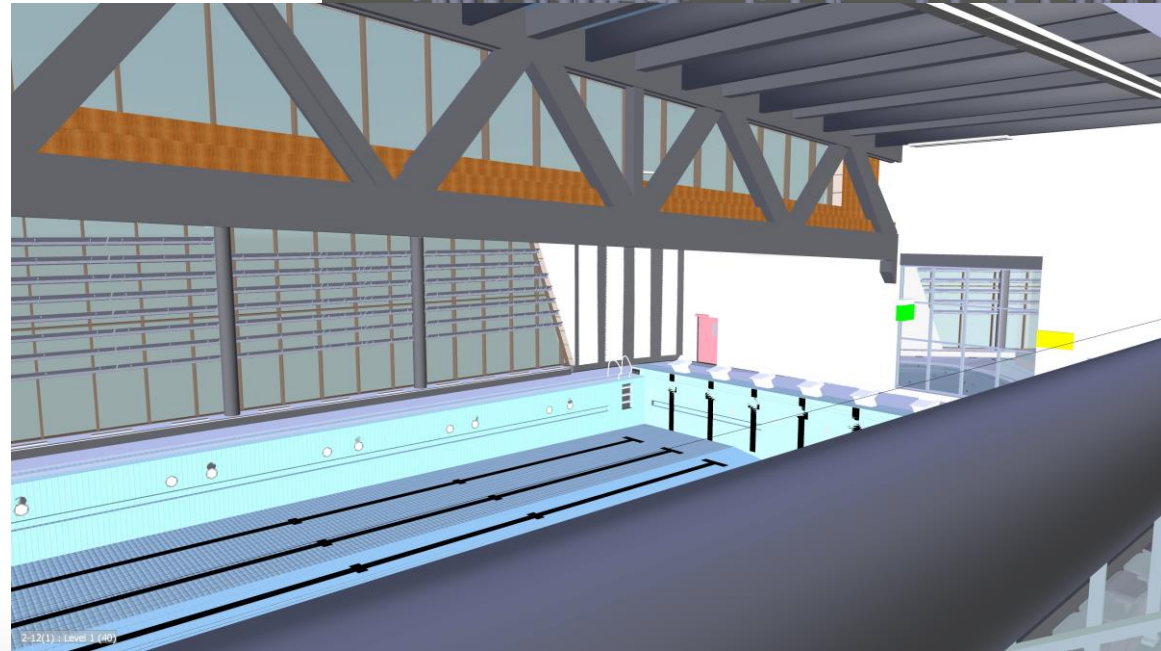
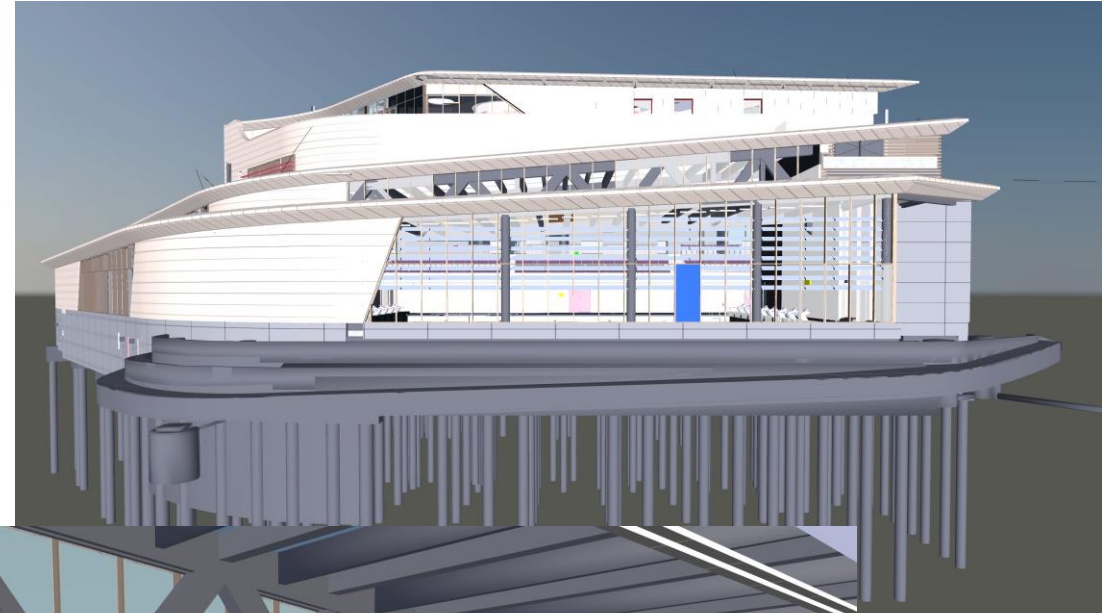
Managing Onsite Quality

Phil Lewis, Randall Simmonds LLP



What we are building

- Landmark building – gateway to regeneration project
- 3 pools, Spa, Studios and gym
- Healthy Building Biology principles
- Climate ready for 2080 projections



Collaborate, Plan to deliver

- One message
- Full team buy-in
- Culture change
- 2-stage approach
- How do we deliver quality?



ARUP

BakerRuff
Hannon



RANDALL SIMMONDS

OUTPUT – Quality Management plan agreed pre contract

It is all about Communication

- How does the tradesperson know what the expectation is on a site with more than 200 people on it?
- How do you manage error, fear of failure or just plain laziness!



Preparation and training

- Give time to understand and plan
- Get supply chain buy-in - crucial
- Train the individual – bespoke to trade
- Restrict access to site to trained people
- People get enthused! They want to do Quality work



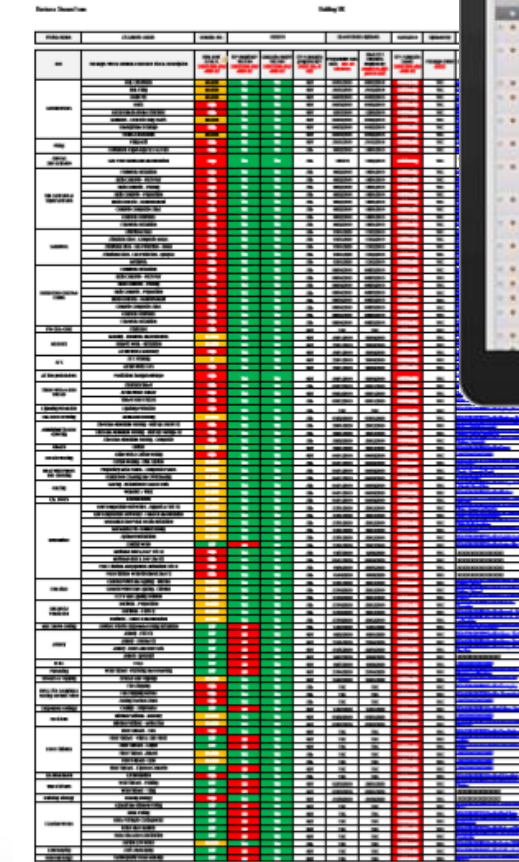
Culture change



- No blame culture – Kier encourage trades to inform of errors and pay for remediation
- We are in it together

Focus on quality

- High level of planning for every task – every task has independent sign-off via Independent Test Plan
- Daily review of progress and quality
- Use of Snagmaster to record issues and demonstrate correction
- Clerk of works actively encouraged – uses snagmaster



Does it work?



Spring 2021 – will let you know!

ukpassivhaus conference 2019



Thank you...

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